



Quick Start Guide



Introduction



Founder, Mark Jaster was frustrated with not having the tools available to rapidly prototype his inventions. PrintSpace 3D™ was formed in 2013 and based on the belief that all people have the ability to create something great. The PrintSpace 3D team created Altair for people just like Mark who want to create.

At PrintSpace 3D™ we believe in giving people their own “space” — a space to dream, and a space to rapidly create. We give customers the space to use their talents and imagination, and the tools to make their ideas a reality.

Altair transforms ideas into physical products and is used to prototype and create three dimensional models and end-use products.

What will you create?

3D Printing Process



1. Create a Model

Use any program that creates 3D graphics and supports .stl file formats. After drawing or editing a model, the final format will need to be exported as a .stl file.

2. Use Slicing Software

Slicing software prepares your .stl file for 3D printing. It lets you choose print settings and select the materials for your print.

3. Transfer the Model

When your file is prepared in the slicing software, save the .gcode file onto the micro SD card and insert it into the slot on the front navigation panel of the printer.

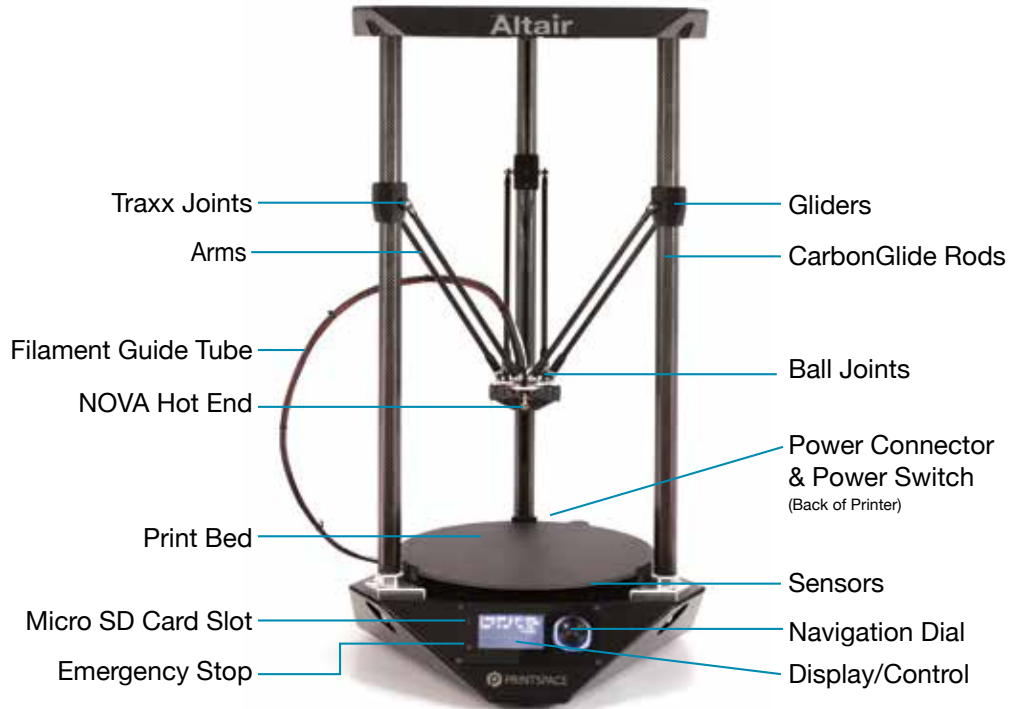
4. Insert Filament

Insert filament into the extruder manually by squeezing the lever. Then use the navigation dial to select custom > insert filament and the extruder will load the filament.

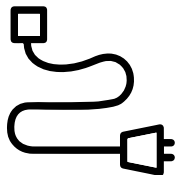
5. Begin Printing

After the micro SD card is inserted into the printer, a model can be chosen for printing by selecting it with the control dial.

Overview of Altair



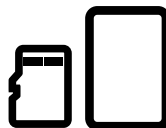
In the Box



Power Cable



Part Removal Tool



Micro SD & Adapter



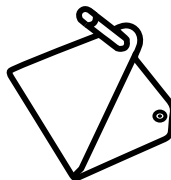
Tweezers



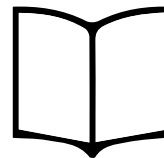
Business Card



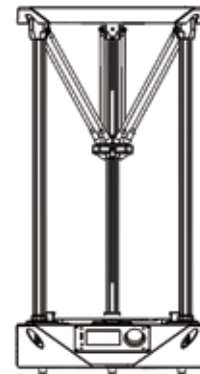
Filament



Spool Holder



Quickstart Guide

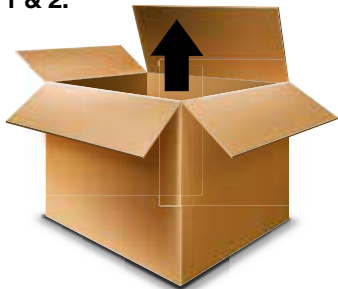


Printer

Note: You will need a surge protector.

Unpacking

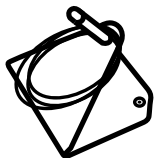
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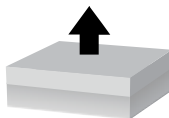
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6.



7.



8.

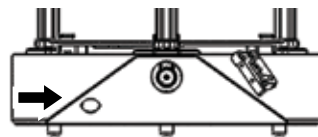
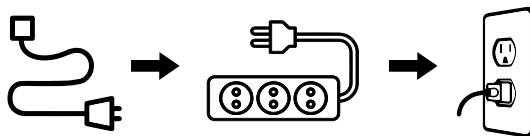
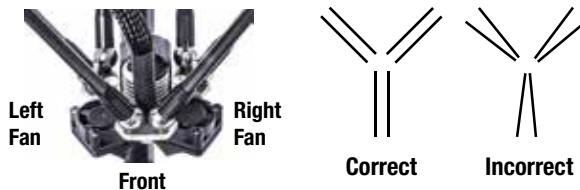


1. Set the box on its side with the PrintSpace 3D™ sticker pointing up, then open the box
2. Grab the carbon fiber rods and slide Altair out with the foam still around it.
3. Stand Altair on its feet.
4. Carefully remove the plastic wrap from the base of the Altair by making a cut with scissors to get it to easily unwrap. The spool holder will then be freed. Set to the side.
5. Unwrap the USB cord.
6. Pull out the loose filament from under the bed. Set on spool holder.
7. Unwrap and remove the box that contains the Part Removal Tool, AC Power Cord and Micro SD Card and SD Card Adapter.
8. Remove the red clips holding the NOVA Hot End and the Arms.

** Save all packing materials, packing clips, inserts, documents, and the box in case you need to ship your printer.*

Setting Up

1. Attach the Arms to the Ball Joints on the NOVA Hot End. The black fan duct on top needs to face the rear of the printer and the left and right fan will face the front of Altair. The Arms then attach magnetically to the ball joints and should be parallel || when mounted properly. When mounted improperly, the Arm pairs will form a V shape and the Hot End will fall off.
2. Plug the power cord from the printer into your own surge protector (mandatory to protect the printer from power surges) and then to the wall outlet.
3. Turn on the Altair Power Switch which is located next to the Power Connector on the back of Altair.
4. Insert the included micro SD card into the SD slot on the Display Panel.

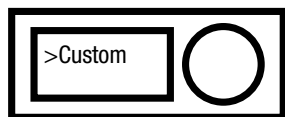
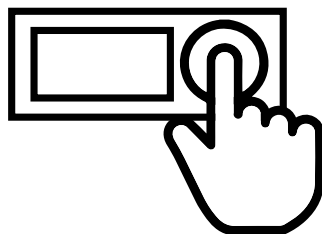


Note: Don't move the gliders with your hands when the printer is powered on. This can damage the controller. Make sure your printer work space is clear of anything that could obstruct the movement of the printer, and that there are no flammable fabrics or liquids near the printer surface. Avoid placing your printer near a drafty window or air conditioner vent or leaving Altair in extreme temperature environments.

Calibrating the Printer

Altair has a unique calibration process that is fully automated and very accurate. Calibrating will increase print success and save time.

Important: Don't touch the bed during the calibration routine – it will trigger the sensors and disturb the calibration. Make sure Altair is not connected to your computer through the USB port during the Auto-Calibration routine. If the computer tries to access the printer (which it often does automatically) it can disturb calibration.



1. Press the Navigation Dial on Altair's console to bring up the main menu.
2. Rotate the Navigation Dial clockwise until the arrow is pointing at the "Custom" menu. Press the Dial to select and open the custom menu.
3. Select "Calibrate Bed" and press the Navigation Dial. Altair will start running through its calibration sequence which takes about two minutes. Once it is done you are ready to get printing.

Note: Although rare, it is possible that the printer can freeze during calibration. If this happens simply turn the printer off, power it back on and then try calibrating again. We recommend calibrating if the printer gets moved to a new location or if you encounter any prints that don't work successfully.

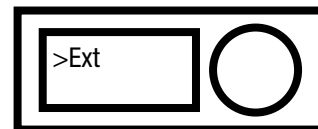
Getting the First Print

The printer comes loaded with PLA filament ready to get you printing quickly. When printing, we do not recommend printing files directly over USB. If your computer has any issues (or auto updates) these will effect and may ruin large prints. To get printing:

1. Press the Navigation Dial, then rotate the Dial to “Play” and select by pressing the Navigation Dial.
2. Select “Ext “(indicating the external micro SD card).
3. Select TwistedVase_PLA.gcode (or other print of your choice).
4. The NOVA Hot End and Print Bed will start heating up. The object will begin printing when the target temperature for the NOVA Hot End is reached.



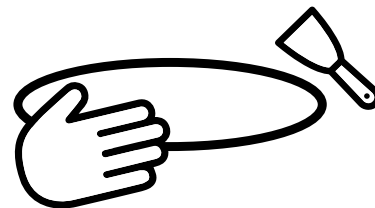
WARNING: The Print Head and Bed get **VERY HOT**. Do not touch the NOVA Hot End or Print Bed until they are completely cooled or this may result in injury.



Note: The speed of the print can be adjusted in real-time by rotating the Navigation Dial until the desired speed/quality of print is reached (typically a lower speed will increase resolution).

Removing a Print from the Bed

1. When the object is done printing, wait for the bed to cool and is safe to touch. Verify the bed temperature by looking at the display. It must be below 30 C° before touching.
2. If needed, use the Part Removal Tool to lift the part from the bed surface with one hand, and place the other hand on the bed so the bed does not move.



Note: the black BuildTak surface is a consumable and should be replaced after extended use. Wiping down the BuildTak with an alcohol pad between prints will help prints stick better to the bed while increasing the life of the BuildTak. Replacement BuildTak can be ordered at www.printspace3d.com/store.

Software

You will need a model in a .stl file format in order to print on Altair. Most CAD and 3D modeling software supports exporting to this format. After you have created or downloaded a .stl file, the file will need to be converted to .gcode so Altair can read it. This requires another kind of software other than CAD software – it is often referred to as slicing software. There are numerous software packages that can work with Altair. MatterControl software is a free open-source download that works well for most users. For power users, and users who wish to have more control and detail in their 3D prints, we recommend using Simplify 3D. PrintSpace 3D supports both software packages.

Getting Started with Software

Option 1: Simplify 3D (Paid Software Package)

1. Go to www.printspace3d.com/support > **Software/Firmware** > **Simplify3D** > **Simplify3D Quick Start Guide**
2. Follow the directions for downloading and installing the software
3. Follow the other tutorials at www.printspace3d.com/support > **Software/Firmware** > **Simplify3D** to learn how to use the software.

Option 2: MatterControl (Free Software Package)

1. Go to www.printspace3d.com/support > **Software/Firmware** > **MatterControl** > **Installing and Setting Up MatterControl**
2. Follow the directions for downloading and installing the software
3. Follow the other tutorials at www.printspace3d.com/support > **Software/Firmware** > **MatterControl** to learn how to use the software.

Filament Options

PrintSpace 3D™ sells filaments that are superior quality. We have carefully tested many filaments and chosen those that have the highest printing success rates due to jam-free technology, excellent heat resistance, and tight and consistent tolerances. For these reasons, we support and recommend to our users the filaments we sell in our online store. Shop www.printspace3d.com/store



Our filament line up includes:

PLA

Best beginner filament. Biodegradable, odor free.

ABS Replacement

Print at low temperatures and get the strength of ABS. Minimal degradation and warping.

WoodFill

A wood mimic printing material.

Nylon

Excellent surface bonding, pliable, strong, high thermal durability.

PETT

FDA approved for direct food contact or industrial applications.

Carbon Fiber PLA

Has a beautiful finish, and is stiff and lightweight.

Flexible

Flexible material in various colors.

And More!
Shop now:



Accessories & Consumables

If you would like extra accessories or replacement consumables, shop our store at www.printspace3d.com/store



Various Nozzles and Sizes

- Low Profile
- Standard
- Wear-Resistant
- High Lubricity
- Fine Detail
- Faster Printing



Buildtak



NOVA Hot End



Spool Holder

Support & Warranty

Online Support:

Check out our support articles and get additional information and tips at www.printspace3d.com/support

If you still have a question, submit a ticket at www.printspace3d.com/support and get an answer within 24 hours.

Give us a call:

Our customer service technicians in Rexburg, Idaho provide on-call support 9-5pm MDT to answer your questions. Call us at 208-557-1886.

Warranty Information

PrintSpace 3D™ warrants its printers and its parts against defects in materials or workmanship for Six (6) Months from the original delivery date. This limited warranty extends only to the original purchaser. During this period, PrintSpace 3D™ will repair or replace defective parts with new or reconditioned parts at the option of PrintSpace 3D™, without charge to the original purchaser. This repair is limited to parts and labor at PrintSpace 3D™ facilities only. The original purchaser must pay all shipping fees both to and from PrintSpace 3D™ during the 6-month period.

For more information on the warranty, or to purchase an extended warranty please see <https://www.printspace3d.com/warranty-information/>

Note: This warranty shall be considered null and void in the event that the Altair printer housing is opened. The warranty does not cover issues that may arise from leaving a printer in extreme temperature environments. Hacking or otherwise changing the safe operating limits of the printer will void the warranty.



www.printspace3d.com